General and Informed Consent

1. General Consent for Treatment

What You Need to Know:

- When you **register** with us, we'll ask you to sign a **General Consent for Treatment** form. This gives our medical team permission to provide care during your visit.
- We'll explain what this form means before you sign it. If you prefer, you can also complete your registration **online**.

If You Can't Sign:

- If you're unable to give consent yourself, a legally **Authorized Representative** (like a family member) can give consent for you.
- If you can understand and agree but **can't write**, you can simply make a mark (like an "X") on the form. A **witness** will sign to confirm this.

What Happens Next:

- Your signed consent form will be kept safely in your **medical record**, both on paper and digitally, to protect your rights and privacy.

---

2. Admission Agreement for Treatment and Payment

When you're admitted to the hospital, we'll provide you with another form called the **Admission Agreement**. This explains:

- The care you'll receive
- Any **costs** involved

You'll have time to ask questions before you sign it.

---

3. Informed Consent for Medical, Surgical, or Special Procedures

Before any **procedure, surgery, or special treatment**, we will:

- Talk with you about your **condition** and **proposed treatment**
- Explain **why** we recommend it, any **risks** or **side effects**, and possible **alternatives**
- Give you time to **think about it**, **ask questions**, and **discuss it with your family** if you wish

General and Informed Consent

Your Consent:

- All this information will be written down and added to your medical record.
- The doctor who discusses this with you will also be identified in your records.
- You'll sign the consent form when you feel ready.

If You Choose Not to Proceed:

If you decide not to follow the recommended treatment or want to leave the hospital before your doctor advises, we'll ask you to sign an **AMA (Against Medical Advice)** form. This helps document your decision and ensures you are making an informed choice.

---

4. We're committed to Clear Communication

We'll always make sure you understand your care. You have the right to receive the following information in a way you can understand:

- What your **condition** is
- What the **treatment involves**, including any **risks**, **alternatives**, or **use of blood**
- Who will be **providing your care**
- What the **benefits and possible complications** are
- What could happen if you **choose not to be treated**
- The **expected outcome** and **chances of success**

We'll note the **date and time** you gave consent, and we're happy to repeat or clarify anything at any time.

---

5. Language Support

If you **don't speak the same language** as your care team, we'll arrange for a **translator** to help. A translator will also sign your form to confirm everything was explained clearly.

You Are at the Center of Your Care

We believe that **your voice matters**. Our team is here to make sure you're comfortable, informed, and supported throughout your journey with us.

If you have **any questions**, just ask — we're here to help.