Patient Privacy and Confidentiality

1. Your Personal Privacy

We will always maintain your privacy based on your **wishes and comfort**. You have the right to request privacy in the following situations:

- From other **staff members**
- From **other patients**
- From **family members**, if you prefer
- If you do **not wish to be photographed, recorded**, or take part in interviews (e.g., during hospital accreditation visits)

If you have specific privacy needs, please let your care team know—we are here to listen and respect your choices.

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2. Privacy During Your Medical History Discussion

When talking about your medical history or condition:

- We will **speak in a quiet, respectful tone**
- If you're in a shared space (like the ER or ICU), and we need to discuss something personal, we will take you or your family to a **private area**
- We will **draw the curtains** around your bed or space, or **close the door** in the consultation room to protect your confidentiality

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3. Privacy During Examination

We take special care during physical examinations to ensure you feel safe and comfortable:

- We always **knock** before entering your room
- We will **draw the curtains** or **close the door** during examinations, even for routine checks like blood pressure
- Only the part of your body being examined will be exposed
- If the doctor is of a **different gender**, a **female nurse** will be present for your comfort and reassurance

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4. Privacy in Laboratory Tests

During lab tests or sample collection, we will make sure:

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- You are in a designated, private area
- Curtains are drawn while taking samples like blood
- Only the lab technician involved in your care is present (unless a pediatric patient requires a guardian)
- Any instructions (e.g., for urine collection) are given in private

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5. Privacy in Imaging and Radiology

For X-rays, MRIs, and other imaging procedures:

- Private changing rooms with locks are provided
- Only the area being examined will be exposed; the rest of your body will remain covered

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6. Privacy in the Operating Room

Before, during, and after surgery:

- Only the surgical site will be exposed during the procedure
- After surgery, we'll make sure you're fully and respectfully covered

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7. Privacy at the Pharmacy

When receiving medications:

- Your medicines will be given in a non-transparent bag
- Instructions will be explained in a low voice to maintain confidentiality
- If you need more detailed or sensitive counseling, we'll invite you into a private consultation room

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8. Privacy During Transport Inside the Hospital

When moving you within the hospital:

- You will be properly covered during transport
- If you wear a scarf or head covering, we will ensure your hair remains covered

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- Your medical records will travel with the staff escort to protect your privacy and avoid any loss or mishandling